World Bank Group Strategy for Fragility, Conflict and Violence (FCV)
Consultation Meeting with officials from the Bangsamoro Autonomous Region in Muslim Mindanao

Feedback Summary

Date: Friday 24 May

Location: Cotabato, Philippines

Audience: BARMM representatives (see attached list)

Overview and Key Issues Discussed: World Bank Group representative, Sarah Michael, presented the FCV strategy concept. Participants were then invited to ask questions and to express their views. The following summary highlights comments that were provided and notes general themes across the discussion.

### Feedback

**Theme: Emerging from conflict**

*Participants encouraged the Strategy to consider key issues/challenges for contexts emerging from conflict such as:*

- The population’s expectation of a visible peace dividend is high. How can government effectively manage the expectations of the population after peace is achieved?
- Participants highlighted education and human capital development as key to a successful transition out of conflict.
- Supporting local level officials is also seen as key – most citizens have no links to higher level communities, but know their mayor and the mayor’s reliability and efficiency are the main signal of government effectiveness.
- Challenge of accessing remote communities with services – people there want to see the same visible signs of peace as their counterparts in urban centers and more easily accessible areas, but they are much more difficult to reach.
- Supporting effective ex-combatant reintegration is seen as key to moving toward stability.
- Importance of public service-minded authorities. Example of the Bangsamoro Transitional Administration members taking an oath of moral governance, to highlight their commitment to focusing on meeting the needs of the people.
- Effective communications, including through media and social media, is key for the government to stay in touch with the population and keep them apprised of government activities, share stories of impact etc.
- The vacuums/structural weaknesses that arise in conflict and post-conflict contexts can also give rise to issues including exploitation and trafficking.

**Theme: Other Recommendations**
Feedback

- Participants stressed the need for the WBG to have local/satellite offices particular in contexts of sub-national conflict in order to be closer to counterparts and be able to provide close technical assistance and support.
- Particularly in contexts of sub-national fragility, the WBG was encouraged to consider additional financial support modalities to directly support sub-national entities.
- The WBG is also encouraged to have more fast-moving financing instruments to capitalize on windows of opportunity. When a new opportunity arises, can the Bank move quickly enough to take advantage of a particular moment in time?
- The WBG’s systems need to be more accessible to clients in low-capacity environments; systems such as STEP are impossible for clients with low internet capacities to use efficiently.

Prepared by: Sarah Michael, Manager – Strategy, Analytics, Financing Solutions & Knowledge, FCV Group, World Bank

Participant List

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<thead>
<tr>
<th>Organization</th>
<th>Name and Title</th>
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<tr>
<td>Office of the Chief Minister, Bangsamoro Autonomous Region in Muslim Mindanao</td>
<td>Honorable Esmael &quot;Mike&quot; Pasigan, Executive Secretary,</td>
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<td>Honorable Asnin Pendatun, Cabinet Secretary</td>
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<td>World Bank</td>
<td>Marcelo Fabre, Senior Social Development Specialist</td>
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<td>Michael Alar, Consultant</td>
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