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**Operational Procedures for the World Bank’s Grievance Redress Service (GRS)**

**Public Consultation on Draft GRS Operational Procedures: June 22, 2016 | Washington, DC**

**Consultation Email:** [grsprocedure@worldbank.org](mailto:grsprocedure@worldbank.org?subject=Comments%20on%20GRS%20Operational%20Procedures)

**Consultation Website:** <http://consultations.worldbank.org/consultation/operational-procedures-world-banks-grievance-redress-service-grs>

**PARTICIPANT LIST**

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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| --- | --- | --- | --- |
| **No.** | **Name** | **Title** | **Organization** |
| 1 | Kindra Mohr | Policy Director | Accountability Counsel |
| 2 | Sarah Mirza | Policy & South Asia Law Fellow | Accountability Counsel |
| 3 | David Hunter | Professor | American University Washington College of Law |
| 4 | Erika Lennon | Coordinator, Program on International & Comparative Environmental Law | American University Washington College of Law |
| 5 | Amy Ekdawi | Program Manager | Bank Information Center (BIC) |
| 6 | Elana Berger | Child Rights Program Manager | Bank Information Center (BIC) |
| 7 | Carla García Zendejas | Director, People, Land & Resources Program | Center for International Environmental Law (CIEL) |
| 8 | Ann Perreras | Policy Coordinator/Smitu Kothari Fellow | International Accountability Project |
| 9 | Peter Bakvis | Director | ITUC/Global Unions - Washington Office |