



World Bank Group Strategy for Fragility, Conflict and Violence (FCV)

Consultation Meeting with Civil Society

Feedback Summary

Date: 05/23/2019, 11 am to 12.30 pm

Location: Pristina, Kosovo

Audience: CSOs

Overview and Key Issues Discussed: Diego Garrido (Senior Operations Officer, Kosovo) and Olivier Lavinal (FCV Group) welcomed the participants present in Pristina. Olivier presented the FCV strategy concept. Participants were then invited to ask questions and to express their views. For purposes of conciseness, the following summary highlights comments and recommendations that were provided by individual representatives.

Specific Feedback from Stakeholders
1. Overall
Participants expressed their support for the WBG's willingness to engage in FCV situations, noting the need to adapt to the country challenges and underlying the importance of governance and consensus-building measures. They highlighted the importance of the role of the World Bank Group (WBG) in supporting the government but also in enabling private sector development and working with civil society groups that are especially critical when the state fails to deliver on basic services and in order to appease tensions and create trust. Special focus should be put on education and health as key enablers of human capital. The participants were supportive of the proposed four areas of engagement proposed in the Concept Note.
2. Theme: Priority areas
Participants highlighted the following priority areas of engagement: <ul style="list-style-type: none">• Focus on Data to allow for evidence-based public policy making• Focus on youth• Migrations and diaspora: how to leverage their support for Kosovo?• Human capital• Coalitions of actors to implement
3. Theme: Community-development as key enabler to create trust and improve livelihoods
Participants insisted on the importance of CDD projects. In the context of a new state and new institutions, it is of critical value to invest in the societies themselves and intervene at the closest level to citizens: the community level. The WBG has a longstanding experience in CDD projects in Kosovo and increased focus should be put on this to enable greater trust and participation. Participants called for a flexible engagement of the WBG to ensure that the right issues be addressed and that corrections be made as called for by the objectives of the program. This track also speaks to the need to ensure that the WBG be engaged in the long-term and sustains its engagement on key focus areas.

Specific Feedback from Stakeholders

4. Theme: Implementation is at the core of effectiveness

Participants outlined the importance of focusing on implementation. With the view to enhance program effectiveness and focus on development outcomes, participants highlighted the need for the WBG to develop new thinking and tools to take into account the specific challenges in FCV settings: the quality of M&E frameworks (both quantitative and qualitative indicators); the need to operate mid-course corrections when needed (development is not linear and should create opportunities to correct/adjust following regular check-ins with partners and beneficiaries); assess the methods to increase resilience throughout the project cycle to focus on outcomes and leverage the roles of development partners. This should be anchored on data and the WBG can play an important role to help to measure success.

5. Theme: People on the Move – Diasporas & Migration

Some participants called for renewed focus on migrations and migrants. In relatively smaller states, the diasporas play an important role. It is important to create mechanisms to tap into the energy and resources of these groups that are willing to invest but are often thwarted by lack of available tools. Understanding the migration routes and how best to leverage the eagerness to bring communities close together (even beyond borders) should be an area of focus. This is possibly an area where the WBG could develop new tools and approaches, consistent with the 4th area of engagement presented (understanding the regional/global flows that shape national dynamics).

Prepared by: Olivier Lavinal, FCV Group, olavinal@worldbank.org

List of Participants:

CSOs

1. Boban Simić – NGOAKTIV
2. Srdjan Simonović – HCM
3. Nermin Mahmuti – CDF
4. Rina Gosalci – KYC
5. Eljona Elmazi – World Vision
6. Kledia Lika – World Vision
7. Skender Perteshi – KCSS
8. Kenan Beqiri - CBM
9. Srdjan Milojević – ACDC